



suplest

HEINE SCHWEIZLAND

Remove label here

REVOCATION FORM

THANK YOU FOR YOUR ORDER AT OUR SUPLEST.CH

If you wish to return your ordered purchase, please fill out this form and add it with the parcel. We will take care of your request.

If you have questions, please contact our team.

Phone: +41 (0)34 422 11 35 / E-Mail: shop@suplest.com

**SPORT PUR
WAREHOUSE SUPLEST
VOLLMERSBACHSTRASSE 80
55743 IDAR-OBERSTEIN
GERMANY**

ORDER INFORMATION

Order no.

Date of return

Full name

Company

Street

Post Code / Place

Phone no.

E-Mail

RETURN - PROCEDURE

1. RETURN AN ITEM: Making a return easy. If you are not 100% satisfied with your purchase, you have the right to return the purchase within 14 days of receipt.

The purchased product must be in saleable condition for a refund. The purchased item needs to be in the original packaging, and the product unused in order to get a refund. (Including all the parts included to the product). The product needs to be sent back.

2. EXCHANGE AN ITEM: In case you wish to change the product to a different size or color, please contact us Email: shop@suplest.com or under the number +41 (0)34 422 11 35. Please note your request on the sheet. We will send you the requested item as soon as we have the product on stock, we will send you the item.

False delivery: In case the received product is damaged or we sent you a wrong item, we would request you to get in touch with us as soon as possible. We will take back the item, and in case you wish to get a replacement we will have it sent out as soon as possible. Otherwise we will credit you the value of the placed purchase. In case of a return, please follow the instructions stated.

Address for returns: SPORT PUR, WAREHOUSE SUPLEST, Vollmersbachstrasse 80, 55743 Idar-Oberstein, Germany. **IMPORTANT: For returns please use the sticker on the top right. We will not accept any unpaid parcels.**

Further information to the warranty and exchange terms & conditions can be found in our webshop www.suplest.ch under general Terms & Conditions.

EXCHANGE OR RETURN WITH A CREDIT

PRODUCT INFORMATION I would like to return following item(s):

Amount	Part-No.	Product Name	Size	Value Euro/Piece	Total Price in Euro incl. 19% VAT.

Reason of the return:

1. RETURN I wish to return the product and get a replacement. Please send me following replacement:

Amount	Part-No.	Product Name	Size	Value Euro/Piece	Total Price in Euro incl. 19% VAT.

2. RETURN WITH A CREDIT I wish to return the product, without getting a replacement. Please make the credit of the product I returned.

I will send back the product and wish to get a credit.